

Release Notes

What's New in Version 6.5

Voxco Survey Software (Acuity)



DOCUMENTATION

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What's New in 6.5

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Acuity Version 6.5

With this release, we are introducing several new developments to provide users and respondents with the best survey experience. Moving forward, you can create surveys using the new Look and Feel while also creating and managing surveys in the old Look and Feel. We have also improved rendering in the new Look and Feel.

The following are the main areas of enhancements that relate to the new Look and Feel:

- Responsive Design
- Redesigned Look and Feel editor
- New and Improved Question Types
- Embed Question option in Email Invitation
- Respondent's Answers Record in the Order they are Chosen
- Increased Survey Accessibility

Here are more enhancements that we have made to other areas of the platform:

- New Notification Banner for Preview and Test modes
- Color Coding Available for Quota Status
- Refreshed Online Help and new Feedback buttons.

Keep reading to learn about how to make your surveys look better with the enhanced rendering in the new Look and Feel and more.

New Look and Feel

Responsive Design

Users no longer need to activate mobile-specific settings to adjust the display of each question type on mobile devices because they now automatically adapt to the screen size and orientation of desktop and mobile devices.

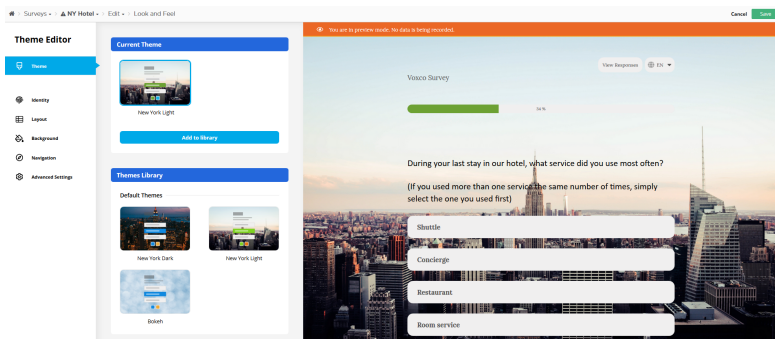
More complex question types such as hybrid grids and image choice grids will not collapse to automatically adjust to a small screen size, but instead will have indicators to help users navigate the questions.

Redesigned Look and Feel editor

Build visually appealing surveys using our new Look and Feel. This innovative feature allows you to choose style themes that will automatically be applied to blocks or your whole survey, meaning you no longer need to manually adjust individual settings. However, the ability to customize individual questions is still available.

Important

Be sure to preview your survey if you are toggling between the old and new Look and Feel.

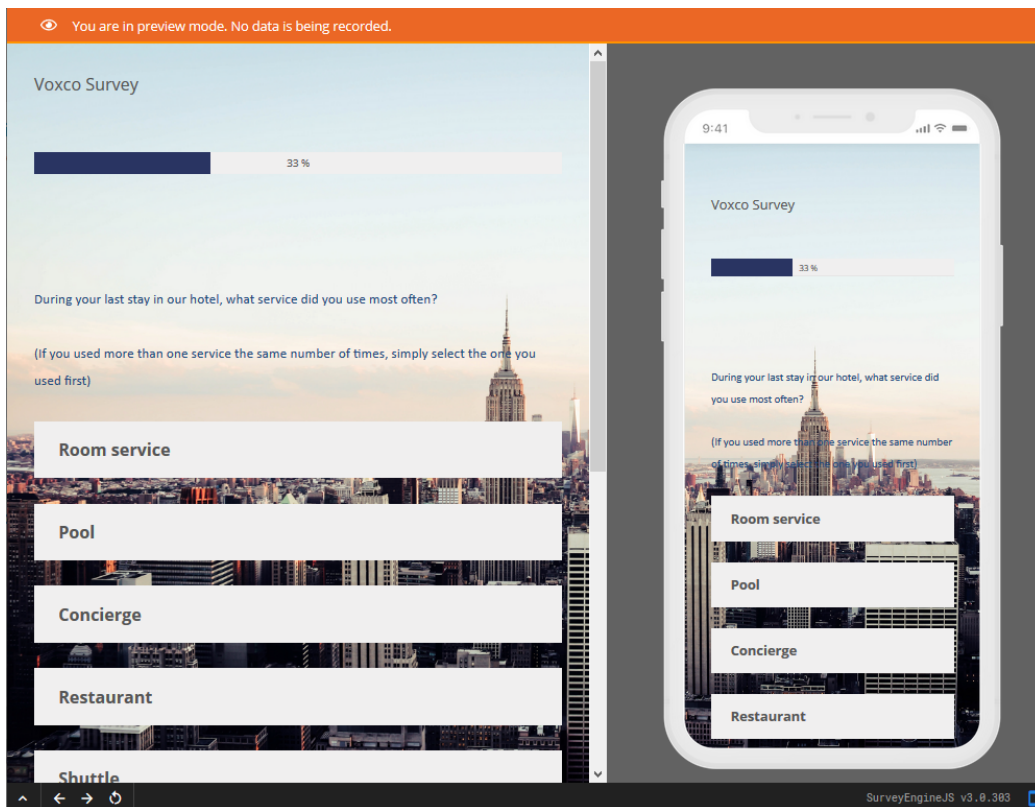


Side-by-side preview of mobile and desktop modes

With an improved Look and Feel comes a new and improved preview mode where you can view the changes you make to your survey's look and feel. To increase your productivity, the new preview mode offers a side-by-side preview of mobile and desktop modes so you can manage two things at once.

Important

If you import themes or surveys from the old Look and Feel to the new Look and Feel, it will not be compatible.



New and Improved Question Types

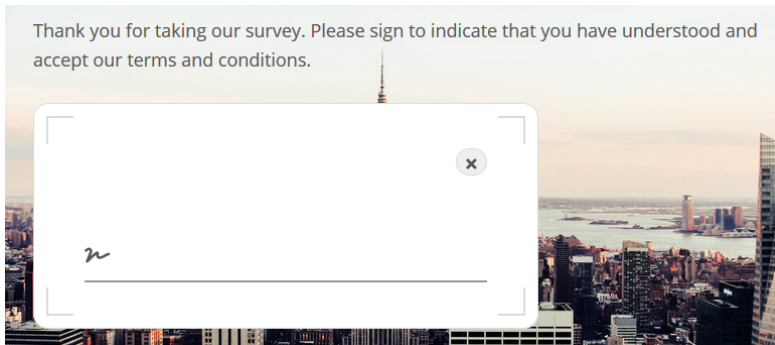
Attention

Modifications made to the new settings in the questionnaire editor of the new Look and Feel will not reflect in the questionnaire editor preview (e.g., Title, Display No Answer button).

Question types in general have undergone changes to make them more responsive. In particular, the Slider, File Upload and Net Promoter Score® question types have been refined and enhanced. We are also introducing a new question type, Signature, so that respondents can add their signatures to your surveys.

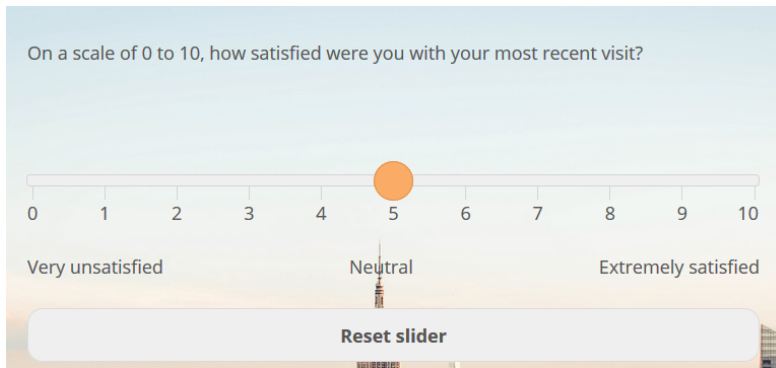
Signature

This new question type allows respondents to add their signatures to the survey using a mouse, trackpad or touchscreen.



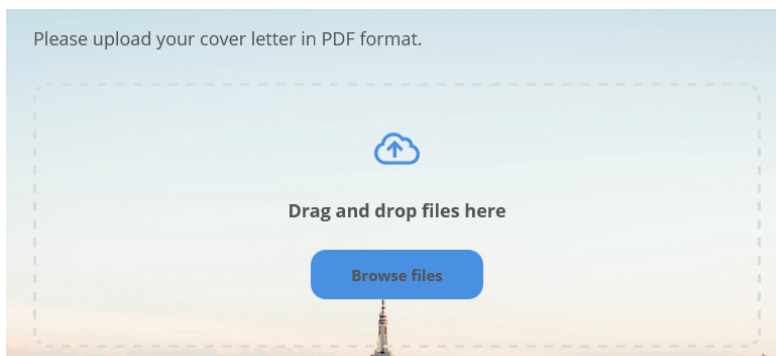
Slider

The slider question has been streamlined for a more modern look. It includes new settings to increase the precision of survey responses when it comes to data collection. To do this, we have added Grid Lines for both Continuous and Discrete sliders and Step Values and support for decimal values for Continuous sliders. Additionally, you can now add Text as labels under grid lines in Discrete slider questions.



File Upload

In addition to choosing a file to upload, respondents can now easily upload files to the survey using the new drag and drop functionality by simply dragging their files into the drag and drop box in the survey.



Respondents' Answers Record in the Order they are Chosen

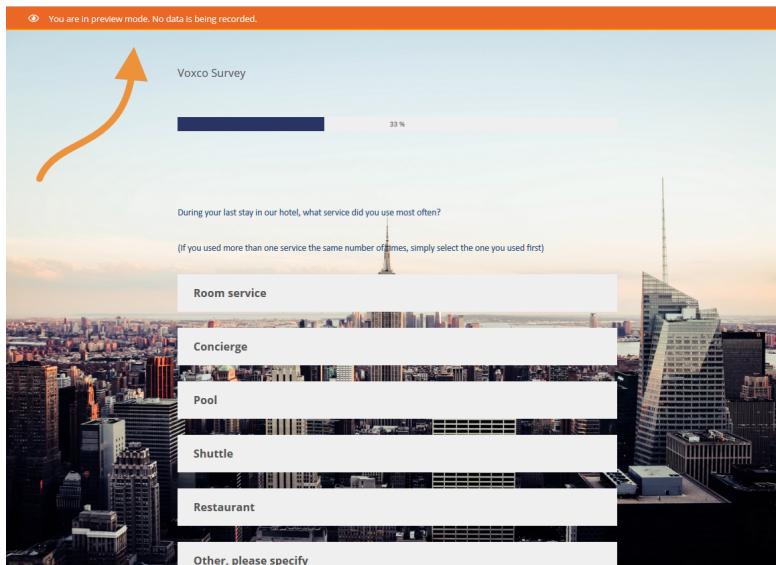
From now onwards, answers of multi-select question types (e.g., check box question) will be recorded in the order in which they are selected by the respondents.

Increased Survey Accessibility

In the new Look and Feel, we have enhanced the WCAG compatibility.

Notification Banner for Preview and Test modes

We have added a notification banner to visually show you that you are in preview and test modes and remind you that data is not being recorded.



Color Coding Available for Quota Status

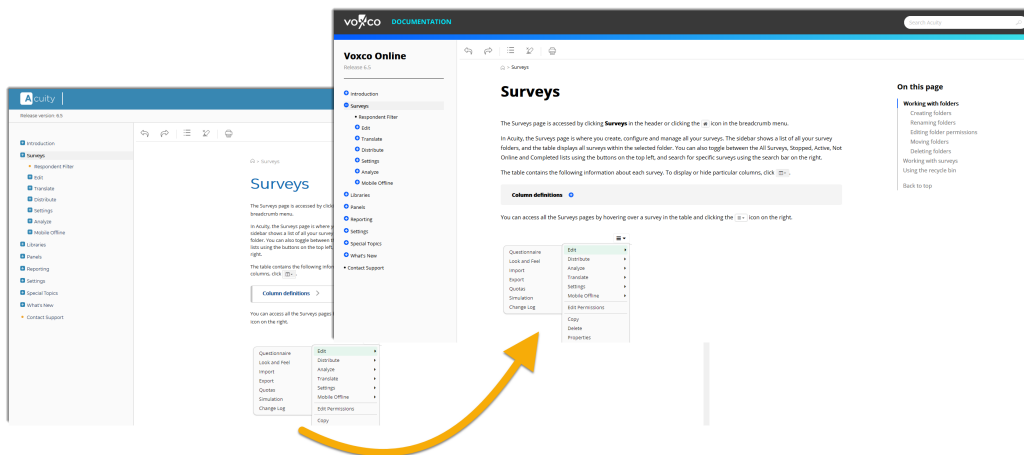
It is now easier to check quota statuses at a glance as they are now color coded (**Open** is green, **Half-Open** is yellow and **Closed** is red).

All Strata	Open	Closed									
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>									
User	Stratum	Status	Criterion	Label	Quota	Completed	To Do	User Status	User Quota	User Completed	User To Do
<input type="checkbox"/>	Karim	2	Open	PASTVISIT=2	No	40	0	40	Open	0	0
<input type="checkbox"/>	Gabriel	2	Open	PASTVISIT=2	No	40	0	40	Open	80	0
<input type="checkbox"/>	Neena	2	Open	PASTVISIT=2	No	40	0	40	Open	0	0

Refreshed Online Help

A Visually Appealing Online Help

We have enhanced the appearance of our Online Help for a more modern look.



Online Help Feedback Buttons

We highly value customer feedback because we are constantly trying to improve our documentation. This is why we have added feedback buttons in our Online Help so that you can let us know whether the documentation was useful or if you would like more clarification.

Was this page useful?

[Report a problem](#)

 Yes

 No

Support for SQL 2019

Acuity now supports SQL 2019.

Features not supported

- Mobile Offline (VMO 2.2 nor 3.0) will not work for surveys created in the new Look and Feel.
- Open-end Row Title in choice and hybrid grids will not work in the new Look and Feel.
- Languages read from right to left will not work in the new Look and Feel.
- Respondents will not be able to navigate back to a question if **Questionnaire Section** box is checked off in Edit Block settings.
- NPS is not supported in Change Type.
- The special operator, MLB will not be supported in the new Look and Feel.

- Custom CSS and Custom JavaScript from the old Look and Feel will not be supported in the new Look and Feel because we have changed all of our classes. They will have to be modified in order to be compatible with the new Look and Feel.